

CHILDREN ATTENDING THE CLUB

WPHSC is a family-friendly venue and we welcome children of all ages. To ensure that all of our customers have a comfortable, safe and enjoyable experience, WPHSC has a number of rules in place for members/guests and their accompanying children when on our premises:

- Children must be accompanied and supervised by a responsible adult at all times.
- Children are not permitted to be in the TAB Betting Zone or the Gaming Floor area (even when accompanied by an adult), as per legislation.
- Use of any children's play area "WPH Kids Club" is restricted to children who satisfy the maximum height restrictions of under 100cm for the Little Kids Room and play / climbing equipment. Any child over 100cm in height may only use the Big Kids Room and facilities therein. See additional Rules & Regulations as displayed in the play rooms.
- Bringing own food on to the premises is prohibited, as there is a fully stocked Bistro/Cafe with a wide variety of food and drink available. (Baby food is an exception)
- Patrons are advised that leaving children unattended on Club premises (or in vehicles) is unacceptable conduct and will not be tolerated. The accompanying responsible adult is to ensure that their child behaves in an appropriate manner when on Club premises and refrains from behaviour which is likely to cause discomfort or inconvenience to other patrons. Such behaviour includes, but is

not limited to, screaming, running around unsupervised between tables, swearing, intimidating, and pushing or fighting with other children.

Unacceptable behaviour of a Minor may result in the Minor and their accompanying Responsible Adult being asked to leave the Club premises.

In relation to any of the above house policy the contact details for West Pennant Hills Sports Club (WPHSC) are as follows:

103 – 109 New Line Road, Cherrybrook NSW 2126

Ph: 02 99808500

Fax: 02 99808522

Email:

memberservices@wphsportsclub.com.au

WPHSC will endeavour to manage any issues raised efficiently and in a timely manner.

Jason Read

Chief Executive Officer